



How do I implement a successful BolaWrap program at my agency?

We're glad you asked! In discussing building BolaWrap programs with some of our most successful partners across the country, we have identified a few key elements that are critical to incorporate in your program to maximize the success of BolaWrap deployments in the field.

These elements
can be broken
down into
4 categories:



Success is achieved when each of these elements comes together to form a structure, not when they are treated as individual categories. Each element supports a critical function of a successful BolaWrap program.



WRAP[®]

FIELD USE

TRAINING

POLICY



POLICY

The foundation of a BolaWrap program is the agency's policy. Both WRAP and our most successful departments have found that having a policy in place early on helps ensure that training and field use follow successfully. WRAP recommends that the policy is finalized immediately following instructor training.

OUR PARTNER AGENCIES HAVE FOUND THAT THE FOLLOWING IS HELPFUL WHEN WRITING YOUR AGENCY'S POLICY:

- ▶ Classify the device as a "remote restraint device."
- ▶ Do not categorize the BolaWrap as a use of force.
- ▶ If needed, work to remove obstacles in existing policy.
- ▶ Follow WRAP's recommendations to be consistent with tactical and operational considerations presented in BolaWrap instructor training.



Please reach out to your sales manager or **support@wrap.com** if you would like access to our sample policy library.



TRAINING

Once instructor training and policy is in place, it is important to leverage momentum and excitement for the program to train your BolaWrap end users. When developing your end user training program, our successful agencies agree that it is important to:

- ▶ Have your instructors bought in to the program. If your instructors lack buy in, that will transfer to your end users.
- ▶ Define success and ensure your instructors are clear on what a successful use is, and make sure your end users know and are comfortable with that definition by the time they complete their training.
- ▶ Don't be afraid to adjust the standard BolaWrap end-user training to best fit your department.
- ▶ Train end users on the policy.
- ▶ Train like we play! This can mean:



- ✓ Training the BolaWrap along with your other tools and getting your officers used to carrying it and incorporating it into response with their other tools.
- ✓ Practice using it early on in scenarios.
- ✓ Do drills on the move whether subjects and/or officers are moving during the drill. Think about scenarios where the BolaWrap can be used in your day-to-day policing. Get used to moving into the ideal deployment distance of 15'-20'.
- ✓ Don't watch the show, be the show! Remember to immediately follow up the BolaWrap deployment with detention when appropriate.
- ✓ Repetitions, repetitions, repetitions. Make sure your end users are comfortable using the device and when/why to use the device.



FIELD USE

After your policy is in place and end users are trained, it's time to build on everything you've done so far and put your BolaWrap devices out in the field! During this phase of your program, our partner agencies recommend:

- ✓ Documenting your BolaWrap uses (in accordance with your agency's policy) and sharing successful uses with other officers. Sharing bodycam video of successful uses helps keep excitement for the program going and reinforces training with all end users.
- ✓ Review unsuccessful uses and determine if additional training or WRAP support is needed.
- ✓ Continuously train with the BolaWrap. Incorporate the BolaWrap into other departmental training that may take place throughout the year.
- ✓ Make sure officers have access to the BolaWrap device on their person. Keeping the device in a centralized location (like a vehicle) significantly decreases the likelihood that the device will be available early on in an encounter.



WRAP SUPPORT

The final piece of a successful BolaWrap program comes from your relationship with WRAP. We are committed to the success of your program and we want to hear from you!



PLEASE SHARE YOUR FIELD USES WITH US. Whether it was a successful use (including display compliance) or an unsuccessful use, your feedback helps us constantly improve the device and our training. You can complete a **BolaWrap Field Use Report** or send a copy of your agency's report to us at **training@wrap.com**.



GET SUPPORT FROM US. Need more cassettes? Have a question about the functionality of a device? Want to ask us more about training recommendations? Please reach out to us a **support@wrap.com** ! We're here for you!